ALBERTO OLIVERO

REFUND/REPAIR REQUEST FORM

Date: / /

Name: Surname: No. Order:

Phone: Mail: Address:

Prov: Postal Code: Country:

What asset would you like to return/repair?

Bags ◯ Backpacks ◯ Accessories ◯ Lifestyle ◯

Reason for requesting reimbursement/repair:

☐ I attached the 3 requested photos (front, side, back) in the email for the refund/repair request.

Refund Bank Details: How did you pay for the order?

Paypal ◯ Credit Card ◯

If you paid by credit card please indicate the coordinates where to credit the refund:

Card/Account Holder: Bank Name:

IBAN: Bic SWIFT:

Or Paypal Address:

Summary of the main commercial and contractual conditions:

For further information you can always contact Customer Service at the addresses you find on the "Contacts" page.
In full compliance with current legislation (see Legislative Decree no. 21 of February 21, 2014), "the consumer has a period of fourteen days to withdraw from a distance contract or a contract negotiated away from business premises, without having to provide any reason and without incurring any costs".

Please note that, to make the return possible, the product must be intact, unused and complete both the packaging and the original tag.

Recall that for personalized products is excluded the right of withdrawal and exchange, being goods made to measure and / or clearly personalized. Therefore, if you have purchased one or more customized products can not exercise the right of withdrawal or exchange in relation to these goods.

To know the complete informative report visit the site www.alberto-olivero.com

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Signature for acceptance